



T-Mobile Pay Monthly Tariff Guide

September 2009

Combi

1st September 2009

Combi

Headline Message;

- Free phone. 100 mins. 100 texts. Just £15 a month
- A great value way to text and talk the way you want

Supporting Messages;

- Enjoy loads of minutes, hundreds of texts and a new phone
- You can benefit from a great combination to suit you
- Get the most out of your phone

How much does it cost?

Combi	£15	£20	£25	£30	£35	£40
12-month plan			150 mins 150 texts	300 mins 200 texts	500 mins 375 texts	
18-month plan	100 mins 100 texts	200 mins 200 texts	300 mins 300 texts	700 mins Unlimited texts	800 mins Unlimited texts	1000 mins Unlimited texts
24-month plan	100 mins Unlimited texts	200 mins Unlimited texts	NEW 700 mins Unlimited texts	NEW 800 mins Unlimited texts	NEW 1000 mins Unlimited texts	
Combi + Internet	£20	£25	£30	£35	£40	£45
12-month plan			150 mins 150 texts	300 mins 200 texts	500 mins 375 texts	
18-month plan	100 mins 100 texts	200 mins 200 texts	300 mins 300 texts	700 mins Unlimited texts	800 mins Unlimited texts	1000 mins Unlimited texts

Additional charges:

Local and national nos./ Rates to T-Mobile customers and other networks	Texts	Picture Messages	Voicemail
30p / min	12p / each	20p / each	12p / min

The legal stuff you need to know

Combi

- You'll have to promise to stay with us for 12 or 18 months and pass our standard credit check. Combi 15, 20, 25, 30, 35, 40 or 50 inclusive minutes and texts are from the UK to all UK mobiles and numbers starting with 01, 02 or 03 at any time. This doesn't cover Jersey, Guernsey and the Isle of Man.
- Join Combi 30, 35, 40 or 50 on an 18 month plan by visiting us in store, by going to t-mobile.co.uk or by calling us before 31 December 2009 and you'll get free unlimited texts. The free texts are the same type as your inclusive ones. You may lose your free texts if you move, renew or upgrade your plan. If you send more than 3000 texts a month or text more than 200 different numbers in 5 days, you may be breaking your terms and conditions, which say that you can't use your phone for anything unlawful or to send nuisance communications. We'll warn you if you do this and if you do it again we'll remove your unlimited texts. Remember, we're free to decide that other types of use may also be breaking your terms.

Combi 24 month plans

- You'll have to promise to stay with us for 24 months and pass our standard credit check. Combi inclusive minutes and texts are from the UK to all UK mobiles and numbers starting with 01, 02 or 03 at any time. This doesn't cover Jersey, Guernsey and the Isle of Man.
- Join any Combi 24 month plan by visiting us in store, by going to t-mobile.co.uk or by calling us before 31 December 2009 and you'll get free unlimited texts. The free texts are the same type as your inclusive ones. You may lose your free texts if you move, renew or upgrade your plan. If you send more than 3000 texts a month or text more than 200 different numbers in 5 days, you may be breaking your terms and conditions, which say that you can't use your phone for anything unlawful or to send nuisance communications. We'll warn you if you do this and if you do it again we'll remove your unlimited texts. Remember, we're free to decide that other types of use may also be breaking your terms.

Flex

1st September 2009

Flex

Headline Message;

- Flex remixes to your rhythm

Secondary Message;

- Flex – more minutes and texts

Supporting Messages;

- Calls and texts to our most popular countries and 08 numbers are now included. Plus voicemail, UK calls, texts and picture messages and unlimited* internet
- Spend your credit differently each month
- No need to plan what you spend in advance – Flex automatically remixes as you use it
- Keep track of how much credit you have left, with a weekly text update

How much does it cost?

	Cost per month	Length of contract	Credit you'll get	Internet on your phone
Flex 40	£40	18 months	£225	Unlimited [^]
Flex 50	£50	18 months	£325	Unlimited [^]
Flex 60	£60	18 months	£425	Unlimited [^]
Flex 75	£75	18 months	£575	Unlimited [^]
Flex 100	£100	18 months	£775	Unlimited [^] <small>[^] fair use policy applies</small>

Allowance can be used for:

Included in allowance	Rates per minute
UK Calls	20p / min
UK Texts	10p / each
MMS	20p / each
Voicemail	20p / min
08 Numbers*	40p / min
International calls*	40p / min to landlines or £1/min to mobiles
International texts*	20p / each

*Flex inclusive 08 number calls are to numbers starting with 0800, 0808, 0845, 0844, 0843, 0842 and 0870, except those which are free to call (see t-mobile.co.uk/08-09 for more info). Calls to numbers starting with 0500 are included too. The current list of international countries that are included is: Australia, Austria, Bangladesh, Belgium, Bulgaria, Canada, Channel Islands, China, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Ghana, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Isle of Man, Israel, Italy, Jamaica, Japan, Latvia, Lithuania, Luxemburg, Malaysia, Netherlands, New Zealand, Norway, Pakistan, Poland, Portugal, Romania, Russia, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Thailand, Trinidad & Tobago, Turkey, USA

The legal stuff you need to know

- You'll have to promise to stay with us for 18 months and pass our standard credit check. All Flexit inclusive minutes and texts are from the UK only. Three types of calls are included: UK calls, international calls and calls to 08 numbers. There is always a one minute minimum call charge for all these types of calls and we may ask you to pay a deposit before you can make any international calls. Flexit inclusive UK minutes and texts are to all UK mobiles and numbers starting with 01, 02 or 03 (excluding Jersey, Guernsey and the Isle of Man) and to check voicemail at any time. Picture messages are for messages to any UK mobile. UK calls cost 20p per minute, a text message costs 10p and a picture message costs 20p, both whilst you are using your allowance and once it's been used up. This plan comes with a fair use policy for calls to 08 and 0500 numbers and for included international calls. So that we can provide these inclusive services for our Flexit customers, you may only use up to half of your inclusive allowance for any calls to 08 or 0500 numbers and only up to half for any international calls. We'll monitor your use each month and if you use more than that, we may restrict how you can use your plan, what you pay and/or move you to a more appropriate plan, depending on how often you go over your amount and by how much. Flexit inclusive international calling minutes are to the customers of overseas mobile networks and overseas landline numbers to a selection of countries, excluding calls to non geographic and premium rate numbers. Inclusive international text messages are to the customers of particular overseas mobile networks in those countries, see t-mobile.co.uk/textingabroad for details. Inclusive international picture messages are to the customers of particular overseas mobile networks in 10 of the 50 countries marked* below only, see t-mobile.co.uk/picturetextingabroad for details. These international calls to mobiles cost £1 a minute and calls to landlines cost 40p per minute (apart from calls to the USA and Canada, which cost 40p per minute to both mobiles and landlines) and texts and picture messages cost 20p each, both whilst you are using your allowance and once it's been used up. The current list of international countries that are included is: Australia, Austria*, Bangladesh, Belgium, Bulgaria, Canada, Channel Islands, China, Croatia, Cyprus, Czech Republic*, Denmark, Estonia, Finland, France, Germany*, Ghana, Greece*, Hong Kong, Hungary, India, Indonesia, Ireland, Isle of Man, Israel, Italy*, Jamaica, Japan, Latvia, Lithuania, Luxemburg, Malaysia, Netherlands*, New Zealand, Norway, Pakistan, Poland*, Portugal*, Romania, Russia, Singapore, Slovakia*, Slovenia, South Africa, South Korea, Spain (including the Canary and Balearic islands), Sri Lanka, Sweden, Switzerland*, Taiwan, Thailand, Trinidad & Tobago, Turkey, USA. Flexit inclusive 08 number calls are to numbers starting with 0800, 0808, 0845, 0844, 0843, 0842 and 0870, except those which are free to call (see t-mobile.co.uk/08-09 for more info). Calls to numbers starting with 0500 are included too. All these calls cost 40p per minute, both whilst you are using your allowance and once it's been used up. Remember that you won't be able to get any discounts on the charges to call or text inclusive international countries. If you add an international calling booster offering a bundle of international minutes to one of the countries included here, the minutes from your booster will be used first. If you join Flexit before 31 December 2009 you'll get web'n'walk included in your plan at no extra cost. You may lose your web'n'walk if you move, renew or upgrade your plan. You'll need a compatible phone and internet coverage, check it at t-mobile.co.uk/streetcheck. Remember that you can only use web'n'walk in the UK and you can't use your phone as a modem or use web'n'walk for peer to peer file sharing, instant messaging (except if you have a Sidekick or G1) or making internet phone calls. This plan comes with a fair use policy of 1GB a month. We'll monitor how much you send and receive each calendar month so that we can protect our network for all our web'n'walk customers. If you use more than your fair use policy amount, we won't charge you any more, but we may restrict how you can use your plan, depending on how often you go over your amount and by how much.

Life's for Sharing

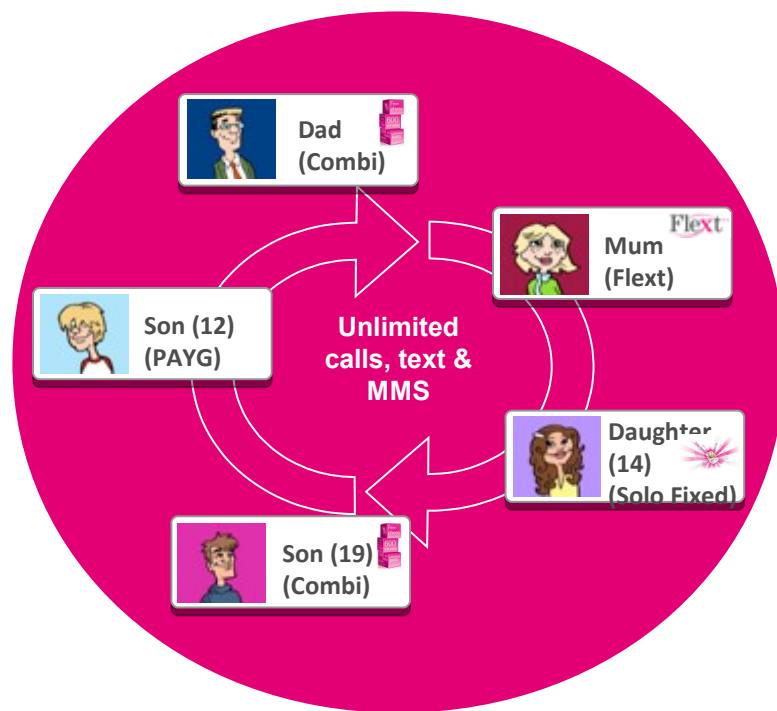


Family

1st September 2009

How does it work?

- As the organiser you can add a Family Booster to T-Mobile's pay monthly price plans (Solo, Combi, Flex)
- It doesn't matter what price plans the other four people in your family group are on as long as it's T-Mobile (pay monthly or pay as you go)
- Only one person in the family group pays £5 every month
- Unlimited family calls and texts won't eat into your normal credit or allowance



Life's for Sharing

Key Messaging

Headline for longer formats

- Keep your family talking and texting for a fiver/£5
you can use fiver or £5 whichever you think suits requirements best

Headline for shorter formats

- Keep your family talking for a fiver/£5
you can use fiver or £5 whichever you think suits requirements best

Subhead for both formats

- Share unlimited* calls and texts between you and 4 of your family on T-Mobile for £5 a month



Life's for Sharing

The legal stuff you need to know

- Flexi, Combi, Solo or Solo Fixed customer? You can get the Family Booster for £5 extra a month. The Family Booster gives the family organiser and up to 4 family members on T-Mobile unlimited calls and text and picture messages to each other within the UK for their personal use only. The family Booster will stay on the family organiser's account until we're asked to take it off. Family members can be any kind of T-Mobile customer. You can be an organiser of one family group and a member of one other family group or the member of two groups at any one time. We'll let the family organiser know when they can start inviting family members, which can only be done using My T-Mobile online. * A fair use policy applies so if, in the reasonable opinion of T-Mobile, your use of calls, text and/or picture messages to your family members is excessive, we may ask you to reduce your usage. If you fail to reduce your usage, we reserve the right to remove you from the family group and/or to charge you for your excessive use at your usual price plan rate. Family Booster calls will be used before any other allowance or Booster that a member may have to call other T-Mobile customers. Family organiser: Remember that, as the names that you use for your family group and invitations will be seen by the whole family group, we'll filter out offensive words and ask you to choose a new name. We'll then send them an invite by text message and once we get an acceptance back, that person becomes a family group member and can then enjoy the benefits of the Booster. We'll let any other family members know that this new member has joined the family by text message too. Once someone has joined the family group, you can remove them at any time but can only replace them once a month. If your account is suspended for any reason, the entire family group's use of the family Booster is suspended too. If your account is closed, the family Booster closes down too. We'll tell all the members if these things happen. Family members: If you are on either our 'Standard' or 'Talk and Text' pay as you go price plan, making calls to family members won't count towards your cheaper call rate. If you are not the organiser of your account with us, make sure that you have the account owner's permission before accepting an invitation to join a family group. You'll need to accept an invitation to get the benefits of the Family Booster. If you respond to an invitation whilst you are outside the UK, your text will cost you 30p. You can remove yourself from the family group at any time and if you do, we'll let the organiser and the other members know. If your account is suspended for any reason, your use of the Family Booster will be suspended too.